



**Inspection Testing &
Consultancy Ltd.**

QUALITY POLICY STATEMENT


Our overriding Quality objective is to ensure that the customer is completely satisfied with the services provided by, **ITCL** and that we exceed their requirements and expectations for quality and performance whenever possible. Top management is committed to continual improvement of the performance of the business.

This policy will be achieved through the operation of a formal Quality Management System; to ISO 9001: 2000, the deployment of trained and experienced staff, commitment to continual improvement and customer focus, monitoring measuring and analyses and careful attention to detail.

The Directors will ensure throughout, that adequate resources and facilities are provided when and where needed.

Responsibilities of key personnel have been defined and are documented in this manual and the supporting operating procedures.

The Directors are committed to and actively participate in the achievement of the stated Quality objectives. Responsibility for reporting on the effectiveness of the Quality management system arrangements to top management, is delegated to the Management Representative for Quality'.

Signed  Date : 04/02/2008

Michael Dodd - Director



Unit 14 Elm Court, Newbridge Road, Ellesmere Port, Cheshire CH65 4LY.

Tel: 0151 3567118 Fax: 0151 3567118 Mobile: 07725567286

Web: www.itcl.org.uk Email: Mike.dodd@itcl.org.uk VAT No.884359575